

# CONNECT

The magazine of The University of Northampton

Issue 1: Summer 06

## *New University status*

2005 - A landmark year for The University of Northampton

## Graduation celebrations 2005

Catch up on all the action

### Connect Editorial Board

Alumni Relations and Development Office  
Alumni Association  
The University of Northampton  
Park Campus  
Boughton Green Road  
Northampton NN2 7AL

Telephone +44(0)1604 892149  
Email [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk)  
Web [www.northampton.ac.uk/alumni](http://www.northampton.ac.uk/alumni)

# CONTENTS

## 02-03 Welcome

Business breakfast with Trevor Baylis OBE  
CBI Director guest speaker at University  
Sir Bobby Charlton new Patron of China Centre  
Dates for your Diary

## 04-06 University events

Future plans  
New Student Centre opens  
Turning point of University's History  
Striking up relationship with the Cobblers  
Recognition of University's enterprise skills  
New Portfolio Innovation Centre  
Disabled student assessment centre

## 09-11 Features

Have you got a master plan?  
Summit without a view

## 12-13 Graduation celebrations

## 14-21 Alumni news

Corium Club news  
Occupational Therapy news  
Alumni profiles  
Where are they now

## 22-23 Benefits and services

Alumni gift shop  
Educational and Careers Guidance Service



# WELCOME...

I am delighted to be able to welcome you to The University of Northampton's first dedicated alumni magazine with all the latest University news on current and past students and staff.



**Connect marks the start of a rejuvenated strategy to further engage with our past students and provide the events, activities and services you've told us you'd like – not only to support ongoing professional development, but also to enrich your lives and build a lasting relationship with your Alma Mater.**

These are exciting times for the University. Last year was a landmark year for us as we achieved our long held ambition of receiving Research Degree Awarding Powers and University title – a unique double first in the sector. Your university is on a rising trajectory in its development and we hope to make you proud of us.

Having a university will provide a unique resource and bring extensive economic benefits to Northamptonshire and its

surrounding Counties, not only through the learning and skills development we can offer to individuals and employees, but also from the highly skilled graduate workforce, bespoke consultancy and research we can deliver.

I sincerely hope that our local graduates in particular will help us spread the positive messages about the untapped potential on the County's doorstep. We also look forward to welcoming back former students as we develop an active programme of alumni events and networking groups. As always, we welcome your feedback.

**Ann Tate**  
Vice Chancellor, The University of Northampton

# WELCOME

## Your new 'Connect' magazine

We are pleased to introduce the **first edition** of the alumni magazine 'Connect' and welcome our alumni and particularly our new graduates.



**We hope you enjoy catching up on alumni news and the latest developments at the University. You may recognise a name or face from the past, or you may have some interesting news that you'd like us to include in the next edition. We welcome contributions and suggestions for articles, please send them to, The Editor, email [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk).**

Inside this first issue of 'Connect', you will find information on the new Alumni website which will include new and enhanced services and online ordering for the University clothing and gifts range. [www.northampton.ac.uk/alumni](http://www.northampton.ac.uk/alumni)

We realise the importance of continuing personal development and the Alumni website has information and access to the University, Educational and Careers Guidance Services. You may like to become an Associate member of the University Library, which provides access to a range of online databases.

To facilitate networking, a series of professional and social networking events will be launched during 2006.

Our alumni community is worldwide and growing by an average of 4,000 per year. To help us deliver high quality, cost-effective and regular communications to all our alumni, we have developed an Alumni communications strategy and later this year we will be launching our first alumni e-newsletter. To ensure you receive your copy, please send us your preferred email address to [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk)

**If you haven't recently completed an update form, please take a few minutes to complete the online form at [www.northampton.ac.uk/alumni](http://www.northampton.ac.uk/alumni)**

# MEET THE TEAM

Developing and delivering a range of benefits are key objectives for recently appointed, Alumni and Development Manager, Lynn Margetts and Alumni and Development Officer, Mitch Smith.

As part of these initiatives a range of University branded merchandise and gifts has been introduced, and on Friday April 28 2006, staff, students and alumni joined the celebrations at the Grand Opening of the Alumni and Development office and official launch of the merchandise.

Guests enjoyed a glass of champagne and the opportunity to purchase items from a selection of University rugby, polo and t-shirts, hoodies, baseball caps and gifts.

*Opposite, left to right:*  
Kathryn Jones, Director Corporate Communications and Development.  
Mitch Smith, Alumni and Development Officer.  
Lynn Margetts, Alumni and Development Manager.



## EVENTS



# Business Breakfast ran like clockwork



**World famous inventor of the Clockwork Radio and television personality Trevor Baylis OBE was the guest speaker at the business breakfast organised by the University Knowledge Exchange.**

Manufacturing company guests enjoyed the networking opportunities over breakfast followed by the presentation which focused on the trials and tribulations of inventing, the importance of patents protection, and the future challenges ahead for UK manufacturing.

In addition, the event which took place on March 15, 2006, highlighted the Knowledge Transfer Partnership (KTP) scheme, a Government-funded initiative helping companies apply The University of Northampton's knowledge and expertise to important business problems.

Attendee Steve Pillinger of ZLT Automation Ltd said: "This was one of the best business events I've been to. It highlights the tenacity and need in this country to bring ideas to fruition."

For information on future business events visit the Knowledge Exchange website at [www.northampton.ac.uk](http://www.northampton.ac.uk)

Trevor Baylis OBE

## CBI Director urges businesses to support their local University

Businesses have been urged to get talking to universities as part of a drive to give people the skills they need for tomorrow's jobs.



Sir Digby Jones, CBI Director.

**Sir Digby Jones, Director General of the Confederation of British Industry (CBI), called Britain "a class act" but stressed that universities needed to provide relevant courses to meet the needs of business. Sir Digby was the guest speaker at an event which took place on January 20, 2006 and included an audience of around 100 business delegates.**

Sir Digby described Britain as the "greatest trading nation on earth", adding that the country led the world in the six critical sectors of automotive, aerospace, financial services, pharmaceuticals, creative industry and academia. "Of the top 20 universities in the world, five are British," he said.

"We are number one by miles for the number of overseas students coming here per capita and number two in absolute terms.

"In the 19th Century businesses clustered around ports, in the 20th Century they grew around factories. I am predicting that universities will now become the new centres around which businesses gather for trade, research and knowledge transfer.

"Last year, graduates on the payroll of the private sector earned £18bn more than non-graduates. Businesses benefit from these graduates and so should contribute more. If we are going to keep the role of universities at that value-added, quality end of the game, businesses should use and benefit from the facilities of their university to commission work and research."

## EVENTS

## US Congress Reps are welcomed

Two members of the US House of Representatives visited the University as part of a special partnership scheme, designed to provide students with a unique opportunity to hear an insider's account of modern US politics.

Congressman Ron Sarasin (Republican) and Congresswoman Bev Byron (Democrat) lead a discussion on contemporary American politics and prospects during and after the last Bush administration. Alumni are welcome to attend the next event taking place on November 14, 2006 and for further information visit [www.northampton.ac.uk/alumni](http://www.northampton.ac.uk/alumni) or email [david.waller@northampton.ac.uk](mailto:david.waller@northampton.ac.uk)



Zandra Rhodes

## Zandra Rhodes at Textile Lecture Day

British fashion designer and textile industry icon, Zandra Rhodes, was the headline speaker at the Fashion department's Textile Lecture Day on March 16, 2006. Over the past two years, fashion graduates from The University of Northampton have won the prestigious Zandra Rhodes 'Textiles for the Catwalk' award presented at London Graduate Fashion Week, Battersea Park Arena, London



Will Self Photo by Antony Gormley

## Novelists in Northampton delight literary fans

A series of prestigious 'Novelists in Northampton' guest lectures held at the University delighted literary fans. The series has seen lectures by author Jim Crace, Will Self, renowned author and social commentator and Graham Joyce, who has published ten novels and written script adaptations for Hollywood Studios.

## Sir Bobby Charlton lends support to University's China Centre



Above left to right: Ian Brooks (Dean of Northampton Business School); John Castle (Chairman of The University Governing Council); His Excellency Zha Peixin (Chinese Ambassador to the UK); Sir Bobby Charlton; Richard Sanders (Director of the China Centre); Ann Tate (Vice Chancellor).

**Football legend Sir Bobby Charlton gave The University of Northampton a glowing endorsement following his installation as Patron of the University's China and Transitional Economies Research Centre.**

Sir Bobby, one of Britain's greatest sporting heroes addressed the audience of business leaders and international resourcing managers to formally accept the position on March 16, 2006. Also present at the occasion was the Chinese Ambassador to the UK, Zha Peixin. As well as being a sporting legend throughout the UK and Europe, Sir Bobby is also a highly regarded and popular personality in an increasingly football-obsessed China, and regularly visits the country as part of high-level UK business delegations. He has close links with the Chinese FA and is very fond of China.

Sir Bobby explained: "As a nation that is increasingly leading the world's manufacturing and export/import agenda, China is a country that interests me greatly and to which I am particularly attached. I am looking forward to adding my support to the work of The University of Northampton's China Centre, and its work in fostering understanding between the two cultures and helping British business to further develop trading links."

# EVENTS



## Dates for your diary...

### KTP BUSINESS BREAKFAST

**Guests speaker to be confirmed**  
**7.30am – 9.30am July 12, 2006**

Following the success of the recent business breakfast this is a further opportunity for small to medium sized businesses to network and hear about The Knowledge Transfer Partnership.

For further information email [sue.reppold@northampton.ac.uk](mailto:sue.reppold@northampton.ac.uk)  
 Telephone +44 (0)1604 892887

### POST GRADUATION COMMUNITY RECEPTION

**September 2006 (date to be confirmed)**

This is the 1st annual Post Graduation reception, a networking event where alumni and students engaged in a post graduate, masters or research course will be able to meet their lecturers and fellow students.

For further information email [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk)  
 Telephone +44(0)1604 892149

### 2006 'WASTE' WORLD CUP

**Friday September 8, 2006**

The fourth annual Waste World Cup will again see teams from across the public, private and community sectors taking part in this six-a-side football tournament. Being held at The University of Northampton, this year's one-day tournament will involve alumni and students from all sides of the sector.

For further information email [Margaret.Bates@northampton.ac.uk](mailto:Margaret.Bates@northampton.ac.uk)

### CONGRESS TO CAMPUS

**Tuesday November 14, 2006**

The School of Social Sciences invites alumni to join this year's 'Congress to Campus' event. The programme sends ex-members of the U.S. House of Representatives to universities as part of an educational initiative of the National Association of Former Members of Congress. Speakers names and further details to be confirmed. For further information email [david.waller@northampton.ac.uk](mailto:david.waller@northampton.ac.uk)



Visitors at a recent University Open Day

## Open Day Dates 2006

**To discover more about our undergraduate and postgraduate opportunities, come along to one of the University Open Days, where you will see for yourself the results of our £73m Campus investment programme.**

Our thriving postgraduate community is home to over 1,000 students from a wide range of backgrounds and cultures. Truly achieving our aims — Transforming lives, inspiring change.

### We are holding Open Days on:

- Wednesday September 20, 2006 10am-3pm
- Saturday October 7, 2006 10am-3pm

For further information email [study@northampton.ac.uk](mailto:study@northampton.ac.uk) or telephone **0800 358 2232**.

The University of Northampton welcomes international students and for further information email [international@northampton.ac.uk](mailto:international@northampton.ac.uk)



# NEWS



## Future plans

**A one-stop shop for students... the creation of excellent new arts facilities at the head of Northampton's 'cultural mile'...an Innovation Centre to nurture new enterprise from the creative industries — these are just some of the exciting developments at the University.**

The University of Northampton aims to be an increasingly dynamic force within the region, further defining itself as an innovative model for HE learning and teaching in the 21st Century.

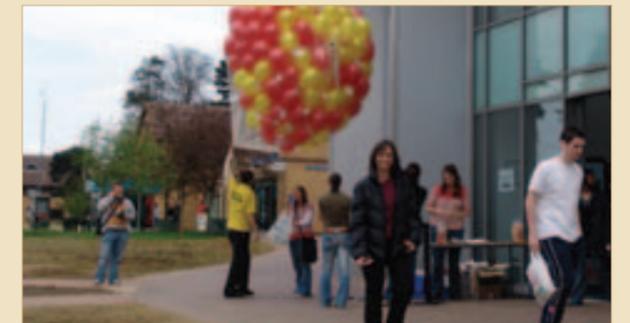
Its ultimate aim is to be a leading national model in engaged learning which continues to excel producing gifted and employable graduates. Our strategic five year plan looking towards 2010 positions us as a student facing learner centred institution, regionally engaged and nationally acknowledged.

A copy of the Strategic Plan can be viewed at [www.northampton.ac.uk/about/publications](http://www.northampton.ac.uk/about/publications)

## Student Centre, Park Campus

**Students are at the forefront of our planning and the Student Centre opened on Park Campus in 2006, was the single largest development for 2005.**

Many student-facing services will be housed in the Student Centre, a 'one-stop shop' for key student administration, support, advice and guidance functions with a single facility for the first time. One of the main advantages of the Centre is that it will operate outside of normal office hours to support part-time, international, distance learning and mature students.



The student centre launch

## RECOGNITION FOR UNIVERSITY'S ENTERPRISE SKILLS

A scheme which aims to encourage students to develop their enterprise skills has been nominated as one of the most successful of its kind in the East Midlands.

The University of Northampton won the Northamptonshire round of Enterprising Britain 2006, a national competition, after being shortlisted by the East Midlands Development Agency (emda) for its efforts in "leading the way in promoting enterprise opportunities to students, encouraging innovation and business growth."

The successful entry coincides with anticipated growth in Northamptonshire that will lead to over 167,000 new homes and an additional 141,000 jobs across the county by 2031.

## Innovation Centre



Chris Arnold

Chris Arnold, Executive Creative Director of integrated creative advertising agency, BLAC (Barradale Leagas Arnold Campbell), officially opened The University of Northampton's new Portfolio Innovation Centre at Avenue Campus.

The Centre, opened in May 2006, brings together in one hub of excellence academic experts in different fields, together with professionals who can offer general business and enterprise advice and guidance, alongside research and development. It features a number of 'pods' aimed at people in the very early stages of a business idea, then larger offices for progression as the situation moves forward. A specific focus will be put on developing the creative industries and retaining graduates from The University of Northampton in the County.

# NEWS

## Disabled Student Assessment Centre agreed for University

The University has won approval from the Quality Assurance Group (QAG) to become the only independent assessment centre in Northamptonshire supporting students' applications for the Disabled Students' Allowances (DSA).

The approval follows a rigorous assessment by the QAG, part of the Department for Education and Skills (DfES), and means that The University of Northampton will join an exclusive list of only 45 Assessment Centres throughout England and Wales who work together to facilitate access for disabled people into education, training and employment.

Students who will visit the new Northampton Assessment Centre may have a variety of disabilities including physical disabilities, visual and hearing impairments, mental-health difficulties, specific learning differences such as dyslexia or other long-term medical conditions that might affect their ability to participate in education, training or employment.



## Turning Point in University's History

March 3, 2006 officially marked The University of Northampton's (formerly University College Northampton) formal transition to university status with a colorful procession of officials and VIPs in full academic dress from Northampton's Guildhall to All Saints' Church.

Around 250 invited local, national and international guests from academia, business and the community, along with staff, students and other VIPs, attended a university inauguration ceremony at All Saints' Church in Northampton. Vice Chancellor, Ann Tate, and the Chairman of the Governing Council, John Castle, gave addresses alongside a student reading and musical contributions from All Saints' Church Choir.



The University Inauguration Ceremony

### UNIVERSITY CHALLENGE FOR NEW POLICE RECRUITS

Sixteen new Northamptonshire Police Officers will be swapping their helmets for pens and notebooks, when they begin their policing studies at the University.

Following a six-week introduction at police headquarters, the student officers will then continue their police training on the Initial Police Learning and Development Programme (IPLDP) at the University.

Police trainers and University lecturers will work together to deliver a combination of classroom learning, practical sessions and community placements. Sergeant Neil Goosey, Training Manager for the IPLDP, said: "It's been a real partnership effort with the University and we've worked hard to develop a programme that gives student officers both a thorough grounding in the policing skills and knowledge they need, as well as fulfilling the academic requirements to give them a nationally recognised qualification at the end of the programme'.

## University strikes up a relationship with the Cobblers!



The University has signed a formal 'Memorandum of Agreement' with Northampton Town Football Club to develop a number of initiatives to improve sport in the region.

Amongst the plans listed in the Memorandum are for the University to support Northampton Town Football Club's elite athlete programme for 16 - 18 year old footballers, as well as the affectionately known 'Cobblers' working with the University's Students' Union soccer teams. The University's School of Health is also set to benefit from the partnership. They will be running a second Sports symposium in conjunction with Northampton Town Football Club and will be recruiting a new Professor in Sports in collaboration with Moulton College, Northampton Town Football Club and other sports providers.

Left to right: Tony Clarke, General Manager and David Cerdoza, Chairman; Dr Frank Burdett, Pro Vice Chancellor and Ann Tate, Vice Chancellor.

# FEATURE

## Have you got a master plan?

"Research suggests that your chances of employment and increased pay are improved by holding a postgraduate qualification."



### Why study at postgraduate level?

- You may have a deep-rooted interest in your subject and want to broaden your knowledge
- You may be embarking on a new career or looking to update your skills and knowledge
- You may have chosen a career pathway where postgraduate study is a requirement
- You may require a postgraduate award in order to enter certain professions

### Paul McDermott

Director of the Postgraduate Modular Scheme

**'Participation in postgraduate study is growing substantially, as more students have the opportunity to undertake a first degree. Postgraduate study has become an increasingly attractive way to gain an 'edge' in an increasingly crowded employment market.'**

It now offers more flexibility to suit individual needs with opportunities to study, either full-time or part-time via an e-learning, distance or blended basis.

### Investing in your future

Whatever your motivation, studying at postgraduate level is an investment in your future and gives a clear signal to employers that you are committed to developing your skills and knowledge and engaging with Lifelong Learning.

### Employability

Research suggests that your chances of employment and increased pay are improved by holding a postgraduate qualification. Over the last decade, unemployment amongst postgraduates has stayed significantly lower than for graduates.

**Did you know:** the 2004 Destination of Leavers from Higher Education survey found that 86% of postgraduate students from The University of Northampton were in employment or undertaking further study within six months of graduating (*Source: HESA 2005*).

## Opportunities for professional and managerial development

Taught Programmes lead to a Certificate, Postgraduate Diploma (PgDip) or Masters degree (MA/MBA/MSc) and are structured around modules which can be taken on a full-time or part-time basis via an e-learning, distance or blended learning basis. There are programmes available which offer professional development opportunities, directly emphasising the development of knowledge and skills required for specific career pathways.

At The University of Northampton we pride ourselves not only on the wide range of programmes we offer, but also on our ability to offer courses in a flexible way which students appreciate. This allows students to plan their study around other commitments.

For most taught programmes, you need to have a good second or first degree, or equivalent qualification, in a relevant subject. However, admission onto some programmes does not require a specialist background, and is open to graduates from a range of subject disciplines.

At the University we operate a Special Admissions Procedure that facilitates and conforms to the University's commitment to a widening participation agenda. This takes into account any relevant commercial and voluntary experience, allowing possible enrolment onto a course if a candidate does not meet standard admissions requirements. One way to gain entry onto one of our awards without the normal qualifications is via the Associate Student Scheme (please contact The Office of Taught Programmes for further information).

To find out more about the Postgraduate Modular Scheme, please contact the PGMS Co-ordinator. Telephone +44 (0)1604 892748.

## FEATURE



# Summit without a view



At the peak of the recent Kyoto summit meeting in Montreal, the outlook over an extension to this agreement beyond 2012 was bleak. **Charles Warner** believes that with the USA and Australia still refusing to ratify the agreement, other countries are starting to question their own involvement in the Kyoto Protocol.

**Looking at the cost implications imposed by fulfilling the required reduction targets laid down in the protocol, questions its true worth in the fight against global warming. Economic analysts are also undecided as to whether the impact on industrial nations, as a result of the Kyoto Protocol, will be far higher than that of the global warming it seeks to reduce.**

Refusal by the USA and Australia to ratify this agreement has fuelled cause for growing unrest amongst the current 156 countries that have already signed up to and ratified this agreement, representing over 61% of global emissions. Part of their reason for refusal is because they consider the treaty to be flawed, excluding top emitters and developing countries like China and India from the protocol terms.

*"Part of their reason for refusal is because they consider the treaty to be flawed, excluding top emitters and developing countries like China and India from the protocol terms."*

These countries are not considered as main contributors to greenhouse gas emissions during the industrialised period, thought to be responsible for the current climate change. They also feel that terms of the treaty should apply to all countries equally and strive for 100% across board commitment, as opposed to varying levels of adherence to the protocol between 'developed' and 'developing' countries.

Another reason for resistance to ratification of the Kyoto Protocol is centred on the protection of industrial democracy. Both the USA and Australia believe that current terms of the Kyoto Protocol will stagnate or retard the growth of our industrial democracies, particularly their own. This will lead to unnecessary strain on their economies through the eventual loss of jobs, a reduction in the overall quality of life for their citizens and an overall reduction in GDP (Gross Domestic Product).

Due to the stance that the USA and Australia have taken, and the perspective on which they have based their arguments, other countries that have ratified the agreement find themselves questioning the validity and necessity of the Kyoto Protocol beyond 2012. Like The USA and Australia, they are themselves beginning to realise that reduction of greenhouse gases can be controlled more effectively at a national rather than international level, and at a rate and rhythm more suited to their own economic structure.

In support of this, many of these countries have or will achieve the targets imposed through the protocol, and no longer see the future of global warming issues within the boundaries of an international treaty.

Policing individual countries according to their circumstances and mediating clean technology internationally may be the future role for the Kyoto Protocol summit meetings.

Like it or not, industry still calls the shots in global affairs of almost any kind, why should the Kyoto Protocol stand in its way. Potentially a costly and uncertain future lies ahead for pilgrims of this protocol. This has been the main stay of the objectors unwillingness to take part in, or be involved in any activity of this kind, forcing unrealistic goals and damage to the economic state of their country

A movement towards a vibrant 'clean technology' market may be the answer to industry's never-ending desire to expand and progress. There seems to be a lack of understanding for the term 'inevitability' or is it just that no one is prepared to actually accept it. The view may not be good from this particular summit, but perhaps we are looking in the wrong direction!

## FEATURE

## Casestudy



Charles Warner with his son.

**Charles Warner aged 43, decided to return to university and pursue a career in the waste management sector. A current mature student, studying a BSc in Wastes Management and Pollution Control, Charles is a former health professional with over 20 years international working experience. So, why has Charles decided to make this change?**

"You should never be shy of reinventing yourself, even as a hardened professional. The economic climate has changed considerably during my working life, it's not always possible to remain on the same career path. Seeking out new and exciting opportunities is very much part of life's new age curriculum. Learning a new subject is very stimulating and regenerative."

## Mature students targeted by University



**The University of Northampton is embarking on a part-time and professional marketing campaign to attract more mature students. Mature students make up over a third of the current student body.**

Kathryn Jones, Corporate Communications and Development Director, said: "It's never too late to start higher education, whether it's the first time at university or a return to studying at this level. Going to university is not just about being an undergraduate – we offer professional work-based courses and qualifications such as Foundation degrees, which can be studied part-time or by distance learning. The choice, very much, is yours."

**Telephone:** 0800 358 2232

**email:** [study@northampton.ac.uk](mailto:study@northampton.ac.uk)

**web:** [www.northampton.ac.uk/study](http://www.northampton.ac.uk/study)

## Wastes Management Centre receives landfill grant

**Wastes Management and Pollution Control are both high on the political agenda. Training of graduates in this new and exciting discipline has been identified by the DTI as essential for achieving the government's targets on sustainable development.**

Over 80% of wastes management graduates from the University are currently working within the United Kingdom's wastes management industry.

The University is the leading establishment in the UK for undergraduate wastes management education and has recently benefited from a massive boost after receiving a grant from SITA Environmental Trust, through the landfill tax credit scheme.



## GRADUATION



# Celebrating Graduation Success

Nearly 2,000 graduates enjoyed the graduation ceremonies which took place during the week of July 13, 2005 followed by the winter graduation ceremony which took place on February 5, 2006 and saw over 1,000 students graduating from the six Schools of Applied Sciences, The Arts, Northampton Business School, Education, Health and Social Sciences.

**In celebration of the Class of 2005, we have captured some images from both ceremonies and comments from graduates who were keen to share their experiences of study and how it feels to wear the prestigious cap and gown!**

As a recent graduate you are now automatically a member of our alumni community, a worldwide network of over 45,000. To keep in touch with both the Alumni Association and University please ensure we have your current contact details by completing the update form online on the alumni website at [www.northampton.ac.uk/alumni](http://www.northampton.ac.uk/alumni). Alternatively email your details to: [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk)

If you would like to receive the alumni e-newsletter which includes alumni updates, University news and much more please register including your preferred email address to [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk).

*"To keep in touch with both the Alumni Association and University please ensure we have your current contact details..."*

**Honorary awards were presented to the following recipients at the July ceremonies:**

**Dr Will Alsop** who was awarded an Honorary Fellowship, is one of the most prominent of UK architects with international works of high acclaim.

**Dr John Toby** a retired GP and Chair of Northampton Primary Care Trust was awarded with an Honorary Fellowship. A long-standing contributor to medical education and training in Northampton, he was awarded the CBE in 1999.

**Dr Ron Whittaker** who received an Honorary Fellowship, has been Chief Executive of the SATRA Technology Centre for many years. The Centre is the world's leading research and technology organisation for consumer goods industries, with over 85 years' experience.

An Honorary Fellowship was awarded to **Stephen L Dunmore** Chief Executive of the Big Lottery Fund. After a successful career in local government, Stephen was selected to be the Chief Executive of the New Opportunities Fund when it was established in 1998, which became the Big Lottery Fund.

An Honorary MA was awarded to **John Whittaker** who joined the Northamptonshire Association of Youth Clubs (NAYC) in 1965 and was appointed the first Field Officer of the NAYC in Peterborough. He succeeded his father as Chief Executive in 1984.



## GRADUATION



**Lynn Maliwa**  
**Diploma in Nursing (right)**

"Graduation means the end of three years of hard effort and today is a very special day for me. I'm looking forward to coming back in October as I'm already working full-time in nursing. Being a nurse provides me with very real challenges every day and my Diploma helps show all the hard work I've put into the role – I'm very happy with my achievement."



**Ernest Sharp**  
**BSc Wastes Management and Pollution Control (above)**

Ernest Sharp, an 84 year old great-grandfather of two, graduated with a 2:1 BSc degree in Wastes Management and Pollution Control.



**Daniel Fox**  
**BSc Hons Psychology (left)**

"Graduating today brings me to the end of three years of hard work. I'm particularly proud of this achievement as, as a mature student, I've completed my degree while working part-time and supporting my family, which includes my one-year-old son. I hope now to be able to work in occupational therapy."



# ALUMNI NEWS

## Waste Management alumni and friends compete for the Waste World Cup

The waste management division of Barclays Bank lifted the Waste World Cup at the third annual Waste World Cup (WWC) football tournament, which took place at the University.

**The University lecturer and WWC Organising Committee president, Dr Margaret Bates, commented: "We are delighted to have hosted the third annual Waste World Cup, bringing together all parts of the wastes community to have fun, a few drinks and take some exercise".**



Around 30 teams from the private, public and community sectors took part in the prestigious six-a-side, mixed-gender football tournament in September 2005. Qualifiers for the event included many alumni from some of the biggest waste management companies in the UK, major industry trade associations and representatives from both local and central government.

Spectators at the tournament enjoyed a quality competition, with a number of major organisations hoping to take the trophy away from last year's winners, Biffa.

Barclays won by two goals to nil, after winning through a tough tournament and beating off a strong challenge in the final from waste management firm Grundon. The clinical finishing of Barclays' Jag Shoker was key to the teams success, with his 12 goals winning him this year's Golden Boot trophy as the tournament's top-scorer. Despite bringing no substitutes for the six-a-side tournament, Barclays won through the group stage of the competition beating the likes of Severnside Recycling and Onyx. At the end of the one-day tournament, team captain Richard Nuttall accepted the trophy from 'letsrecycle.com' editor Steve Eminton.

### 2006 – Waste World Cup set to be a soccer rocker

The 2006 premier football tournament of the waste and recycling sector will take place on Friday, 8 September and will again see six-a-side teams taking part, coming from across the public, private and community sectors and involving both male and female players.

Once again held at The University of Northampton with 'letsrecycle.com' as official media partners, this year's one-day tournament will involve both male and female players from all sides of the sector.



### THE STUDENT UNION EXECUTIVE COMMITTEE ELECTIONS 2006



Voting for the new Executive Committee took place over four days at both campuses. Over 3300 votes were cast in four elections, these were counted at a marathon session at the Union Centre on March 23, 2006 and the following committee was elected:

#### President: Peter Ardley

Peter, originally from Leicester joined the University in 2003. During his time at the University Peter has studied a variety of courses that have ultimately led him to a degree in sport. Peter is also vice captain of the cricket team and the chairman of the lacrosse teams and head coach of the women's volleyball team.

#### Vice President Student Development: Andy Heywood

Andy 21, from Hertfordshire, has studied sports science at the University for the past three years. Andy has been heavily involved in sport, both playing and managing the rugby teams.

#### Vice President Education and Welfare: Gemma Way

Gemma is a 20 year-old student from Oxford, currently in her third year studying Sport and Exercise Science. Gemma has been part of the rugby team since her first year and now as vice captain this has given her the confidence to take on a leadership role whilst working within a closely-knit team.

# ALUMNI NEWS

## Corium Club news

The Corium Club is the British School of Leather Technology's Alumni club and keeps alumni, current students and members of staff in touch worldwide.

**There has been much activity during the past twelve months. Most important has been the decision to develop stronger international contacts and reciprocal arrangements with institutions world wide.**

Dr Nick Boutle and Dr Mark Wilkinson have been working hard at developing and expanding these international relationships. Readers may be aware of the arrangement to help the Leather and Leather Products Institute in Addis Ababa, Ethiopia, where some of the courses are already close to Northampton's as the result of work done by Dick Roy, the former Head of the school.

Arrangements are also in place with the University of Wenzhou in China, and it is anticipated that a further arrangement will be added in September 2006 with the University in Chengdu, which is fast growing as a major leather and footwear centre.

### Landmark agreement



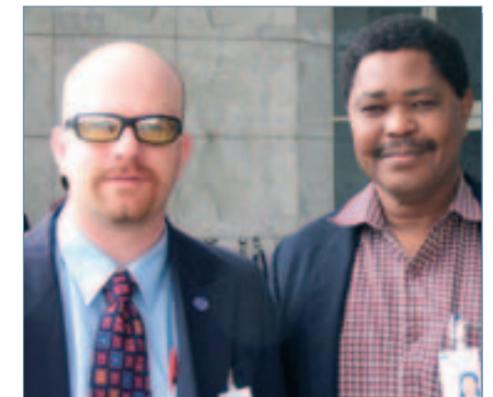
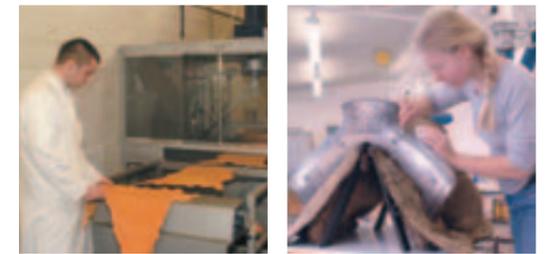
**India's Central Leather Research Institute (CLRI) marked its Foundation Day on April 24, 2006 with the signing of a Memorandum of Understanding with The University of Northampton.**

It is planned that this joint initiative will develop strongly and rapidly in both areas of research and education and that the education catchment will extend beyond the Indian subcontinent to all of south east Asia.

The University of Northampton's Associate Dean of Applied Sciences, Mark Wilkinson, explained: "The signing event will formalise many years of close cooperation and friendship between the two organisations and is intended to recognise that even greater collaboration is required to meet the fast evolving needs of education and research in the world leather industry."

### World's biggest leather fair – Hong Kong

The world's largest leather trade event, the Asia Pacific Leather Fair, took place in Hong Kong in March 2006 and the University's British School of Leather Technology attended for the 16th year. The annual Corium Club reunion took place during the event in the Hong Kong Exhibition Centre. Paul Richardson, Subject Leader in Leather Technology, the British School of Leather Technology, said: "The Fair is an excellent opportunity to network, interest prospective students, create new business and to catch up with students, past and present."



### Farewell to Karl Flowers

2006 has seen the departure of Karl Flowers from the team and a replacement is currently being sought. Karl remains in close contact with the BSLT. With a number of other retirements coming up we anticipate considerable reorganisation in the BSLT as we prepare for our new, more global role.

Above: Karl Flowers and Joram Wakari

## ALUMNI NEWS



# Occupational Therapy news

## *Annual awards*



Claire Beech, Ian Roberts and Bonnie Woods, Occupational Therapy students received annual awards at the Occupational Therapy Jobs Fair in February 2006, at a presentation by Beryl Warren and Annie Turner of the Friends of Occupational Therapy.

**The Friends of Occupational Therapy association was formed in 1997 to support Occupational Therapy students and enable Occupational Therapy graduates to keep in touch.**

The Friends support the Occupational Therapy division, based in the School of Health, in a number of ways including the awarding of an annual bursary for a second year student to attend the College of Occupational Therapists Annual Conference. Additionally, annual awards for Year 1 Highest Academic Achievement (04/05) and Year 2 Best Practice Placement Results (04/05) are given to students in acknowledgement

Kathy Lewis-Fish the winner of the 2005 bursary, attended the 29th C.O.T. Annual conference at Eastbourne last June. Kathy described the experience as her first networking event where she enjoyed the enthusiastic conversation with like minded people.

The jobs fair is an annual event at which local employers of occupational therapists, mainly from health and social care, meet with third year students to display and discuss forthcoming employment opportunities. Nearly 30 employers were represented from NHS Trusts throughout the region.

*Beryl Warren, Secretary to The Friends of St Andrew's, said:*

*"Northampton is well-known for its occupational therapy education over the past 60 years and we feel it's extremely important to keep recognising the talent of the students at The University of Northampton."*

## CALLING ALL OCCUPATIONAL THERAPISTS WHO TRAINED IN NORTHAMPTON DURING THE LAST 60 YEARS.

The University of Northampton's School of Health needs you to help produce a book on the history of its Occupational Therapy Division.

Northampton has been known throughout the UK for OT education over 60 years. It began at St Andrew's Hospital in the middle of the Second World War and has progressed to purpose-built premises at the University's Park Campus, where it currently attracts over 100 pre registration students each year.

In 1997 a 'friends' association was formed to enable past students to keep in touch and they are have commissioned a local historian, Jane Evans, to write a book on the history of occupational therapy education in Northampton.

This is where ex-students can help by loaning photos, exam papers, reminiscences and other memorabilia which might be of interest.

If you can help, get in touch with Beryl Warren, telephone **+44 (0) 1372 810258** or email **beryl-warren@ukgateway.net**

## ALUMNI NEWS

We thought you would enjoy reading about some past students and what they have been up to since their study.



ZHE ZANG  
**Class of 2000**  
 MSc Management Studies

**Alumni member Zhe Zhang graduated in 2000 after completing a Masters degree at the University and took up a post in the International Office as a Senior International Officer. Known as Thomas by most of his colleagues, he has been at the University for seven years and his main role is to recruit students from Far East Asia.**

According to Thomas' Chinese passport, he resides in Beijing, six miles southwest of Tian'anmen Square, but now he would rather call Northampton home, where he lives with his wife and five month old baby girl, Yinuo (in Chinese her name means elegance and faithful).

Raising brand awareness to the overseas educational market and informing students from abroad of the academic excellence and hospitality of the University is an important factor of Thomas' current job. He monitors international markets for recruitment possibilities and based on the analysis a promotional strategy is developed.

Before coming to the University, in 1990 Thomas enlisted in the Chinese army, where he studied for an undergraduate degree fully paid for and received a free pair of socks per month! However life in the army was tough and although after four years he got his degree and a free pair of socks each month, he realised that he did not enjoy army life, with its discipline, and rules and regulations. In 1999, when the Chinese government decided to reduce its military size, Thomas took the opportunity to leave and as soon as he got his release papers he decided to leave China. He was delighted to be offered a place at the University on the MSc Management Studies course. The most important lesson Thomas learnt during his nine years in the army was – think carefully when you plan your future and make sure you are always in control of your own life!



STEFAN GAVIN  
**Class of 2004**  
 BSc Product Design

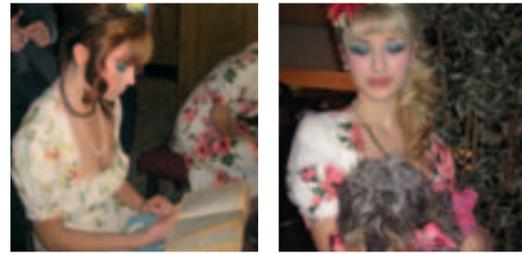
**The University of Northampton offered all three courses I was considering; Engineering, Product Design and Architectural Technology. I chose Product Design, and later found out the University was within the top six Universities offering this course in the Country.**

I didn't do A-Levels or have a foundation qualification, at this point all I had behind me was a Btec in electrical and electronic engineering and a few City & Guilds but I was enthusiastic in my interview and I think this helped me gain my place.

During the course a personal highlight was being chosen to represent the University at the New Designers Exhibition in London, only five students were chosen and it was a valuable experience. During my second year I won the Shell Technology Enterprise Programme award for 'the most enterprising student of the year'. I am now in a Knowledge Transfer Partnership (KTP) placement as Design and Development Manager at Hambleside Danelaw, a large building products manufacturer. It is a two-year placement through the University, where I undergo additional training and qualifications inclusive of: NVQ in management, MPhil or PHD and KTP modules. For the company the KTP offers a relationship with the University, providing access to its expertise and knowledge and in the process, the University are able to enhance the business relevance to their teaching and research.

*"When I was looking to study it was a last minute decision between a full-time job and a full-time degree."*

## ALUMNI NEWS



# Emmeline Scoops National Business Award



## EMMELINE CHILD

**Class of 2003**

Fashion

**Emmeline Child, a 2003 Fashion graduate put on a unique fashion show to wow the audience with her designs, at the recent Knowledge Transfer Partnerships (KTP) awards ceremony, where she recently won a prestigious 'Business Leaders of Tomorrow' award from the University, Knowledge Transfer Partnerships (KTP) awards.**

The event took place at the Savoy Hotel, London and Emmeline one of six high calibre KTP Associates to receive the accolade, was congratulated by the Trade and Industry Secretary, The Rt Hon Alan Johnson MP.

Emmeline, has received nationwide acclaim for her 'Emmeline 4Re:' collections which are made from recycled clothing and textiles. She successfully launched her first collection in TOPSHOP's concessions department in November 2005, with the Newcastle store selling half her collection in the first hour of it being on sale! Her spring/summer collection is currently available and she is also developing her range, including lifestyle products.

The KTP is a national programme organised by the Department of Trade and Industry (DTI), where academics channel their expertise into a company partner via a KTP Associate embedded within the company. Emmeline, employed by The University of Northampton, on the KTP is working at Kettering Textiles Salvation Army Trading Company Ltd (SATCOL), who receive the expertise of one of the UK's foremost fashion academics, Kim Rowney, Head of Fashion at the University.

The Rt Hon Alan Johnson MP, commented: "Innovation is the essential response to the vital challenge of globalisation. The Knowledge Transfer Partnerships programme provides vital, practical help to businesses.

"Today we have seen concrete examples of how KTP work to the benefit of everyone involved and how, if we want to keep our competitive edge in the modern global economy, this type of collaboration between businesses and educational institutions needs to become the norm."

Latest information shows that on average, the business benefits that can be expected from a single KTP project are an increase of over £220,000 in annual profits before tax; the creation of three genuine new jobs; and an increase in the skills of existing staff.

The six Associates awarded as Business Leaders of Tomorrow were recognised as individuals who have demonstrated exceptional leadership and project management skills. Nominated by their KTP company supervisors, the Business Leaders of Tomorrow award winners faced tough competition and a rigorous selection process, headed up by KTP's senior management team and DTI officials.

A government grant, plus the contribution from the company partner, fully covers an HEI's costs of participation in a Knowledge Transfer Partnership: the grant also includes a significant contribution to overhead costs.

For further details of Knowledge Transfer Partnerships, telephone John Jones on +44 (0)1604 892508 or see <http://www.ktponline.co.uk/hei>

*"Innovation is the essential response to the vital challenge of globalisation. The Knowledge Transfer Partnerships programme provides vital, practical help to businesses."*

Rt Hon Alan Johnson MP

## ALUMNI NEWS



## ANDREW J COLLINS

**Class of 1984**

Graduate in Foundation Art

*"The notion of "art school" came up in a school careers interview and the idea of going to college to do art captivated me! The obvious choice was to do my Foundation year at Nene as I'd been attending Saturday morning art classes since the age of 15."*

**The classes were run by a lovely chap called George Donnelly – seemingly out of the goodness of his heart. I learnt so much and it gave me access to the college itself, so when I finally arrived in 1983 I knew my way around, which was a bonus.**

**The illustrated diaries**

I had written diaries since the age of six, but as I got older and more expressive, I began to illustrate them and they became more extravagant featuring cartoons. When I attended my Nene Foundation interview, I had two diaries bulging with stuff. I continued to fill my diaries throughout my four years at college, they are often impenetrable, full of in-jokes and arcane references, but the sheer dedication I put into filling them staggers me.

**University life**

I've returned to the University recently, and I'm comforted by how little it's changed with its high-ceilinged rooms, layers of paint permanently imprinted on the floors and walls, the easels and the smell of the print rooms!

It seemed so free and grown up, no bells, no uniform and no register. Although, ironically, there was a kind of art school uniform: lots of baggy dungarees and lumberjack shirts, Oxfam jackets with the sleeves rolled up, baseball boots and DMs, spiky dyed hair, tatty jumpers, the occasional fisherman's cap (I had one of those almost permanently welded to my head).

**Life after Nene**

Following graduation in 1987, with a 2:1 in Graphic Design and Illustration, I briefly worked as a freelance illustrator before joining New Musical Express (NME), working three days a week, as the assistant art editor. I stayed with NME until 1992 when I moved to glossy music monthly 'Select' from whence I moved again to 'Q'.



Above: the Illustrated Diaries

By the mid-90s I was a magazine man through and through, no longer an artist.

In 1995, the editor's job at Empire came up, I went for it, and got it and then within three months, the editor's job at Q came up, so I went for that, and got it. I wasn't sure I was qualified to run a magazine but the company seemed to think I was, so that was a lesson in itself: you don't need training!

After two years, I became disillusioned, so I bailed out, and returned to the freelance life, as a full-time writer. That's what I started out wanting to do: write. The desire to write had taken over from my childhood desire to draw.

Now, I would call myself a writer and broadcaster, and TV and radio have come to dominate my career. As a journalist, you are asked on to TV and radio to share your "expertise" (and I use that word loosely), and it's a small leap from the page to the screen or the airwaves if you're the sort of person who likes talking. I do. I currently present two shows on BBC 6 Music and I also present a comedy show on Radio 2 called The Day The Music Died, now into its sixth series, and Banter on Radio 4. I enjoy radio. It's so instant.

As a writer, I am currently co-writing a BBC1 sitcom called Not Going Out, with the comedian Lee Mack, due out in September 2006. In addition I am writing a book, the third and last part in what has become a trilogy of memoirs.

As with any self-employed writer, there are many irons in the fire, but those are my active engagements. I'd like to write a sitcom on my own, not with a co-writer. That would be a challenge!

# ALUMNI NEWS



**TIM WOLLNIK**

## Class of 2005

MA in International Business Analysis

The alumni team were delighted when postgraduate student Tim Wollnik, called in to sign up to the Alumni Association.

Coming from Germany, Tim wanted to do postgraduate study in the United Kingdom and looked at several Universities before he chose The University of Northampton to do his Masters in International Business Analysis. Now having completed his Masters degree he has started working as an international salesman for a machinery company based in Germany.

Tim looks back at his time at the University with pleasure – he says 'it was a great time, and I'm looking forward to coming back for graduation in July and meeting up with friends'.

# Where are they now?

## IAN HARDWICK & ALEX KING

### Class of 1996

Students at the University between 1996–2000, Ian Hardwick and Alex King met when they started working together at the Students' Union. They became a 'couple' in November 1999 when they were in their final year and Ian proposed to Alex on a trip to Paris in August 2004!

Married at Kingsthorpe Village Church on October 29, 2005 many friends from University were at the wedding. Alex was in the University netball team and friends from the team at the wedding included, Christa Best, Martine Catt, Kate Syree, Lucy Gowing, Verity Graley and Cath Summerlin.

Ian was Students' Union President in 2000 and Steve Harray and Toni Dicks, University Sabbatical Officers during that time, attended the wedding. A keen football player, many friends from the various teams were at the wedding including, Marcus Barker and James Tudge.

If you would like to get in contact with Ian or Alex please contact the Alumni Association at [alumni@northampton.ac.uk](mailto:alumni@northampton.ac.uk)



## SEEMA AND AKHIL GET MORE THAN JUST A DEGREE FROM THE UNIVERSITY



### Class of 2006 and 2007

MBA

When Seema Banerjee and Akhil Gupta enrolled for study at the University, little did they realise it would lead to much more than graduating with their first degree!

Their wedding took place on February 21, 2006 in New Delhi and amongst the 400 guests were Geraldine Levillain and Shelia Jackson from the University International Office (near left).

# ALUMNI NEWS

## 'Find a friend' Service...

The Alumni Association 'Find a Friend' service is popular with past students who have lost touch with friends from the University. If you'd like to trace a friend you have lost touch with, visit the alumni website and send us details of the person you are trying to trace – we will do our best to put you in touch!

We have discovered many alumni who work at the University in a variety of jobs - do you remember these names?

### Class of 1991

#### Mark Ferguson

Combined Honours: - Drama and English  
Publications and Publicity Manager  
Corporate Communications Department



### Class of 2003

#### Lee Fairhurst

BA Marketing  
Marketing Officer  
Corporate Communications Department



### Class of 1992

#### Richard Jackson

HND Computing  
Internet Engineer  
IT Services



#### Sarah Haynes

HND Equine Studies  
Academic Administrator

### Class of 2004

#### Stefan Gavin

BSc Product Design  
Knowledge Exchange Placement



### Class of 1997

#### Julia Evans

Combined Honours: - Sociology and Psychology  
School Manager  
School of Social Sciences

### Class of 2000

#### Ian Hardwick

BA (Hons) Business Studies  
Conference Manager  
Sunley Management Centre

#### Alex Hardwick nee King

Combined Honours: - History with Sport Studies  
Programme Administrative Officer

### Class of 2001

#### Zhe Zhang

MSc Management Studies  
Senior International Officer  
International Office



### Class of 2002

#### Sarwat Aslam

BA Combined Honours: - Sport Studies and Sociology  
Press and Publications Assistant  
Corporate Communications Department



#### Dan Haggkvist

HND Computing  
PC Technical Analyst

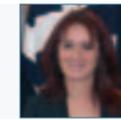
### Class of 2005

#### Dr Janet Jackson

Post Graduate Diploma in Teaching in Higher Education  
Lecturer in Environmental Ecology and Management Applied Sciences

#### Mitch Smith

BA (HONS) Fine Art  
Alumni and Development Officer  
Alumni Association



#### Keredy Stott

Combined Honours: - English and American Studies  
Year of the University Co-ordinator



#### Elaine Barnbrook

Combined Honours: - French and Third World Development  
Community Volunteers Project Worker



# BENEFITS AND SERVICES

## Alumni gift shop



Frank Burdeett Pro Vice Chancellor opens the Alumni office

Following the successful launch of the University branded merchandise the Alumni gift shop provides an extensive range of official University branded clothing, gifts and souvenirs.

**Students, staff and alumni can purchase from a selection of clothing and gifts which are modern and of a high quality and together with the extensive range of graduation gifts are an ideal way of celebrating your time at the University.**

All items are available via the alumni website, email, telephone and mail order or to purchase direct from the Alumni Association office based at Park Campus between the Bookshop and Campus Express.

Telephone **+44(0)1604 892450**  
 Email **alumni@northampton.ac.uk**  
 Web **www.northampton.ac.uk/alumni**

*Please send postal orders to:*  
 The Alumni Association  
 Park Campus  
 Boughton Green Road  
 Northampton NN2 7AL

We accept payment by cheque, credit and debit card. Cheques should be made payable to The University of Northampton.



Just a selection of the items available at the Alumni gift shop are shown.

# BENEFITS AND SERVICES



## Educational and Careers Guidance Service [ECGS]

Getting the qualification under your belt is the first step – finding the right career can often prove harder than you might think.

**That is where the The University of Northampton's Educational and Careers Guidance Service (ECGS) comes in.**

The ECGS team provides a wide range of services to a diverse client base, including prospective students, current undergraduates, The University of Northampton Alumni, and graduates from other UK Universities for the first three years after graduation.

The ECGS aims to empower clients to plan their educational, vocational and personal development and enable them to acquire skills pertinent to today's world.

For Alumni of The University of Northampton we provide:-

- Careers Information Centres based at both our Park and Avenue Campuses
  - Graduate vacancy service
  - Links from the Alumni site to a Careers self help website
  - In development: - a vacancy section for 2nd jobbers, those with three to five years plus, post graduation experience.
- Because they understand that priorities change for graduates and recruiters, longer term, they are looking to see if there would be a market for dedicated workshops for a wider range of graduates and alumni who are perhaps:-
- looking to find their first 'graduate' position, post graduation
  - returning to the employment market after a gap year
  - considering making their first career move after completing a graduate trainee scheme or how have a few years experience.
  - wanting to develop their careers
  - looking to make a career change
  - returning to their career after a break or want a new career path
  - returning to education to top up their qualifications
  - returning to education for the fun of learning something new
  - not sure what they want to do
  - would like a confidence boost

Let the team know what you think by emailing **ssa@northampton.ac.uk**

In return, the ECGS team are always looking for help in delivering the embedded careers programme to current students. They would like to hear from you if you could offer any or all of the following, or even something different:-

- Work experience and/or work placements
- Internship and/or graduate placements
- E-advice and guidance for students looking to get into a particular occupation, profession or employment area
- Mentoring to specific student groups
- Boosting professional networks and local employer contact base
- Organisations wanting to book stands at their careers, voluntary and part-time jobs fairs, offered throughout the academic year
- Organisations who can provide speakers or workshop leaders to enable them to provide a relevant and employer-led careers service
- Organisations wishing to take advantage of their free vacancy service to advertise graduate, placement or part-time jobs directly to students

The team works closely with their internal and external clients, employers and teaching staff, professional bodies and associations to enhance the university's reputation, both locally and nationally. The service looks to equip the modern graduate with an extensive range of academic, professional and personal skills, pertinent to them on graduation and beyond.

Web **www.northampton.ac.uk/support/careersinfo**

Telephone

Avenue Campus **+44 (0) 1604 735500 extension 3162**  
 Park Campus **+44 (0) 1604 735500 extension 2833**  
 Email **studentcentre@northampton.ac.uk**  
 Fax Avenue Campus (The Help Desk) **+44 (0) 1604 710923**