

### Medical centre

All resident students are strongly advised to register with a Northampton Surgery. If you are living on Park Campus you can register with the surgery on campus and can access all the usual general practice services here.

### Counselling and mental health

During their student life, some students may discover that they would benefit from discussing particular issues with a Counsellor. These could be personal, emotional or academic. The Counselling and Mental Health team provide a professional and confidential service to help you cope with the strains of student life.

### Financial guidance

The Financial Guidance Team is able to offer guidance and support to students who have queries or concerns about their student financial support. The team is able to provide practical tips on managing your budget. Appointments can be made via the Help Desk.

The Financial Guidance Team also manages a number of funds which can provide support to students. The Access to Learning Fund, can provide financial assistance for 'home' students in the form of an additional grant or bursary (eligibility and assessment criteria apply). The Emergency Loan Fund can provide short term, interest free, loans to students who are in financial difficulties. Finally, the Bridging Loan Fund can assist those students whose Student Loan has been delayed at the beginning of the year.

### Centre for Academic Practice

The Centre for Academic Practice runs tutorials and workshops, providing academic support at all levels of study as well as a full range of open learning packs, free to all students.

### Facilities

#### Ground floor, foyer area

Open access PCs, card operated printer/copier, wide range of guidance leaflets, comfortable seating, lift to 1st floor, plasma screens promoting activities and services throughout the University and in the local area.



### Opening times

#### Term time

Monday to Thursday 9am to 7pm  
Friday 9am to 5pm

#### Vacation

Monday to Friday 9am to 5pm

#### Contact

Telephone 01604 892833  
Email [studentcentre@northampton.ac.uk](mailto:studentcentre@northampton.ac.uk)  
Web [www.northampton.ac.uk](http://www.northampton.ac.uk)

#### Student Centre

Park Campus  
Boughton Green Road  
Northampton NN2 7AL

# Welcome to the Student Centre





## Welcome to the Student Centre

A very big welcome to the Student Centre. We are here to make life just that little bit easier for students by providing most support services under one roof.

This leaflet covers very briefly each of the services and facilities available in the centre and provides pointers to where other services can be found. For more detailed information, pick up the leaflets which deal with each service in depth or ask the Student Services Guidance and Information staff at the Help Desk.



### Help Desk Student Centre entrance

The staff here deal with all initial enquiries. They can answer most questions, or will know someone who can! They can make appointments for you with services such as Dyslexia Screening, Counselling and Financial Guidance. They can also refer you directly to other services available in the centre or elsewhere on Campus: Additional Needs, Assignment Office, Centre for Academic Practice, Educational and Careers Guidance, Medical Centre, Northampton Assessment Centre, Security, Accommodation, Chaplaincy, Students' Union, Taught Programmes, Admissions, Academic Registry, School Offices and the Finance Office are some examples of this. If you would like to talk privately to a member of staff we can arrange for a confidential room space.

As well as direct guidance at the Help Desk you can find a range of leaflets covering subjects as diverse as health information through to part-time jobs or advice about gap years.

### Assignment Office

This is the area for all completed assignments to be handed in. You must hand them in in person and get a receipt as proof of delivery. Make sure they are handed in on time! Do not ask someone else to hand them in.

**The Student Centre Help Desk will not accept assignments under any circumstances.**

### Northampton Assessment Centre (NAC)

The service provided by the NAC is for both potential and current students in Higher Education who have disabilities. Learning needs will be assessed in support of their applications to their LEA or the NHS for the Disabled Students' Allowances (DSA).

The NAC can also provide IT Training to assist disabled students in the use of specialist software and equipment to help with their learning.

### Additional Needs

Students with any kind of disability, specific learning difficulty (for example dyslexia), or mental health issue can find help here. This includes dyslexia screening; assessments for adjustments in examinations; advising on funding for extra course related costs because of disability; arranging note takers, readers and specialist study skills support (usually funded through the DSA) and advising other staff about improving access to courses and the physical environment.

### Educational and Careers Guidance

Educational and Careers Guidance (ECG) Advisers provide a wide range of services for undergraduates, postgraduates, alumni and academic schools. We offer a drop-in service; self-help website; online career module; computer guidance packages; CV and mock interview clinics; psychometric testing and also work closely with the six schools. We also operate a full and part-time job vacancy service.

Also located here is a Guidance and Information Help Desk taking initial incoming centre calls and providing support to the centre including a confidential consulting area.